**Dragana Celic**

 

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| Date of Birth | 17/11/1992 |
| Place of Birth | Bosnia and Herzegovina |
| Residence | **Bahrain** |
| Nationality | Bosnian |
| Gender | Female |
| Health | Excellent |
| Smoker | No |
| Marital status | Single |
| Children | No |
| Driving License | Yes |

**Contact Information**

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| Skype ID | dragana.celic2 |
| Phone number | 973 – 3308 0518 |
| E-mail | draganacelic31@gmail.com |

**Language Skills**

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| **Language** | **Understanding** | **Speaking** | **Writing** |
| Bosnian, Croatian (mother tongue) | (mother tongue) | (mother tongue) | (mother tongue) |
| English | B2 | B2 | B2 |

**International Experience**

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| International Experience | Yes |
| Middle East Experience | Yes |

**Work Experience**

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| **Company** | **Position** | **Period** | **City** |
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| ,,PROMO TIM” - Association for promotional support, education and information. | **Community Manager,Copywriter.** | 09/2014 – 12/2015 | Banja Luka, Bosnia and Herzegovina |
| Responsibilities: Writing advertising texts. Developing online media platforms. Work on social channels. |
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| ProAcademia([www.dusaumitijelo.com](http://www.dusaumitijelo.com)) | **Editor, creator ,copywriter.** | 12/2015 – 03/2016 | Banja Luka, Bosnia and Herzegovina |
| Responsibilities: Promotion healthy lifestyle through online media. |
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| Independet shop ,,Folk Art Prague”. | **Shop Manager** | 04/2016 – 10/2016 | Prague, Czech Republic |
| Responsibilities: Dealing with customers. Maintaining statistical and financial records. Stock control. Direct selling |
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|  “Box It” | **Branch Manager.** Manage with social media and brand ambassador. | 01/2017 – 1/2018 | Bahrain |
| Responsibilities: Training and supervising staff. Handling customer enquiries and complaints. Greeting and advising customers. Handling paperwork. Ordering. Making improvements to the running of the business and developing restaurant.  |
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| HAYAT MEDIA | **Marketing Manager/Brand** | 01/2018 – 1/2019 | Bahrain |
| Responsibilities: Local Marketing. Telemarketing (Head of the call centre operation). Advertising campaigns. Branding(Promotion the story of the brand through various channels including events caterings, social media,online media to build a roadmap for engagement). Work with production team.  |

**Education**

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| **Institution** | **Specialization** | **Duration** | **City** |
| High school ,,Jovan Ducic,”, Teslic | High school diploma | 2007 – 2011(total years) | Teslic, Bosnia and Herzegovina |
| Faculty of Natural Sciences and Mathematics |  | 2013- Still Studying | Banja Luka, Bosnia and Herzegovina |
| Coca-Cola(Bottling Company of Bahrain B.S.C) | Customer Service and Selling skills Training | May, 2017 | Bahrain |