## Curriculum vitae

PERSONAL INFO	Full Name: Birth Date: Gender: Nationality: Resident Of:	Roger Haddad 8 <sup>th</sup> March 1981 Male Jordanian Amman – Jordan			
CONTACT INFO	Address: Mobile Phone: E-Mail:	Amman- Jordan (962) 79- 8200042 roger.haddad2014@gmail.com			
EDUCATION	University of Petra	– Amman – Jordan	2001-2005		
	Degree: Bachelor – Al-Bayan Private S Degree: High Scho	2001			
WORK	Moevenpick Hote	ls Dead Sea & Aqaba &Petra	April 2016– To present		
EXPERIENCE	<ul> <li>Title: Country Assistant Director of Sales – Jordan</li> <li>Prepare monthly and revenue reports.</li> <li>Prepare GMs and owners reports.</li> <li>Preparing hotels promotions and annual agreements.</li> <li>Managing the sales team.</li> <li>Sales trips to cover Lebanon and GCC markets</li> <li>Handle routine transactions such as preparing contracts, attending client meetings and handling inspections on site.</li> <li>Maintaining and developing relationships with existing customers via meetings, telephone calls and emails.</li> <li>Negotiating the terms of an agreement and closing sales.</li> <li>Gathering market and customer information and providing feedback on future buying trends.</li> <li>Representing your organization at trade exhibitions, events and demonstrations. Assists in the development and implementation of marketing plans when needed.</li> </ul>				

Moevenpick Hotels Dead Sea & Aqaba &Petra	April 2014 – April 2016					
Title: Country Senior Sales Manager - Jordan						
Kempinski Hotel Ishtar Dead Sea & Aqaba	June 2012 – Jan 2014					
Title: Cluster Senior Sales Manager						
Kempinski Hotel Ishtar Dead Sea & Aqaba	Oct 2009 – June 2012					
Title: Cluster Sales Manager						
Kempinski Hotel Ishtar Dead Sea & Aqaba	Mar 2008 – Oct 2009					
Title: Cluster Sales Executive						
Le-Royal Hotel – Amman – Jordan	Sep 2006 –Feb 2008					
Title: Sales Executive						
Fastlink Data – Amman – Jordan	Jun 2005 - Sep 2006					
Title: Sales Executive.						

GENERAL EXPERIENCE

- The ability to work uniformly under pressure.
- Handling customers technically and practically.
- Establishing good communication grounds within the company and externally, with other companies and groups.
- Managing teamwork throughout respected and reliable leadership.
- Earning the knowledge of managerial and administrative activities through persistent and hard work.
- Establishing good knowledge in public relations.
- Creativity within the specified field and good decision-making.
- Full awareness of Opera System (PMS and Catering)
- Revenue and budgeting trainings.

SKILLS	Using the Inter	Using the Internet				
	MS Office & A	MS Office & Applications				
	Using Fidelio	Using Fidelio and Catering system				
BILINGUAL	Language:	Arabic English	- Excellent - Excellent			