

**Name:Yusuf Ebrahim Salman**

**Nationality: Bahraini**

**Date of birth: 17 July 1985**

**Marital status: single**

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| CAREER OBJECTIVE |

**A dedicated driven senior with a successful background and achievement in the travel, Airlines, tourism and aviation.**

**Experienced with more than six years working with leading international organizations focusing on exceeding expectations for VIP high profile customer delivery ensuring Possesses excellent interpersonal, communication, business development and the ability to develop and maintain mutually beneficial internal and external relationships. Enjoys being part of, as well as managing, motivating and training, a successful and productive team, and thrives in highly pressurized and challenging working environments.**

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| Work experience |

**Company Name Position Duration**

* **Bahrain Mumtalakat Holdings Company Air product manager 2015-2016**
* **American Express Bahrain Travel account manager 2014-2015**
* **Sky aviation Bahrain Operation officer 2013-2014**
* **Leaders institute Bahrain Business development 2010-2012**
* **Abu Dhabi Airports company Airport services Supervisor 2008-2009**
* **Qatar Airways Airport agent 2007-2008**
* **Abu Dhabi sky Holidays Travel and reservations officer 2006-2007**

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| **Education and qualification** |

**University /College/ High school Duration**

* **Sunway University of Malaysia**  2004-2005
* **Inllingua languages college Germany**  2003-2004
* **Abu Dhabi secondary school**  2002-2003

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| **Trainings and workshops** |

Training  **/course / Certificate Duration**

**Sabre air conversion - Bahrain 2014**

**Mastering Retail selling 2012**

**Customer service with emotional intelligence 2012**

**Team building experiential learning 2012**

**Working ethics 2010**

**Sales techniques 2010**

**Safety in the work place 2010**

**Product awareness -Qatar Airways 2008**

**Basic air reservation-Sabre 2006**

**Ticketing and pricing-Sabre 2006**

**Basic functionality course- AMADEUS 2006**

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| **Skills** |

* Customer service
* Sales
* Operations
* Project management
* Problem solving
* Leadership
* Communication
* Ability to work under pressure
* Computer litrate
* Time managemen

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| Languages |

* **Arabic -Fluent**
* **English -Fluent**
* **German -Fluent**
* **French -Basic**

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| hobbies |

Traveling , reading ,surrfeing the net and flight simulator .

***I therefore certify that above information is correct and true to the best of my knowledge and ability.***

Signature