**RESUME**

1. **SATHYAKARTHIYAYINI**

## Email: a.karthu12@yahoo.com

**Mobile No: +91 9488044277, 8056251187**

**OBJECTIVE:**

I am looking for an opportunity in a reputed organization which will help me deliver my best and upgrade my skills in engineering and meet the demands of the organization.

**EDUCATION QUALIFICATION:**

* BE (ECE) at Ganadipathy Tulsi’s Jain Engineering College in Vellore. Completed in the year of 2011, Secured 68%
* DECE at Sri Venkateswara polytechnic college in Vellore. Completed in the year of 2008, Secured 80%
* SSLC at Bharath Matric Hr. Sec. School in Vellore. Completed in the year of

2005, secured 45%

**PERSONAL SKILLS:**

Ability to accept any challenge with an optimistic outlook

Hardworking, diligent

Excellent interpersonal and analytical skills

Positive attitude and energy

Team leader and team player

Easily understand and solve technical problems

**TECHNIAL SIKLLS:**

Computer programming **:**  Basic C, C++

Package **:** MS-OFFICE

Computer Hardware (PC Trouble Shooting and Repairs)

**WORK EXPRERIENCE:**

5 years of experience in the field of in-house and customer quality as GET and ENGINEER.

**FLEX EMS - ASSOCIATE ENGINEER (CUSTOMER QUALITY)**

**COMPANY PROFILE:** Flex is the market leader in EMS manufacturing of SMT and Backend for mobiles and electronics devices

**Designation: ASSOCIATE ENGINEER – Customer quality**

**Project name: Huawei (Honor)**

**Current experience:** From 10th Dec 2018 to 12th Jul 2019

**Location:** Sriperubathur Chennai, Tamil Nadu, India

**CURRENT ROLES AND RESPONSIBILITIES:**

* Documents preparation and preparing meeting presentation reports
* Customer complaints audit and closure follow-up
* Internal line process audit and closure follow-up
* Yield review and action plan follow-up
* Handling customer complaints
* Preparing 8D analysis report
* Preparing presentation for GYAT meeting with customer
* Interacting with international customers regarding customer complaints and resolution
* Responsibility to meet customer specific requirements
* CAPA taking against of customer complaints and implementation
* Doing kaizen implementation
* Preparing OPL
* Preparing of PFMEA

**M/s SHARDA MOTORS INDUSTRIES LIMITED – ENGINEER**

**(CUSTOMER QUALITY)**

**COMPANY PROFILE:** Sharda Motor is the market leader in manufacturing of Exhaust System, Catalytic Converter, Independent Front Suspension, Seat Frames, Seat Covers (Two Wheelers & Four Wheelers), Soft Top Canopies, and Pressed part - Room Air Conditioners body etc. Sharda Motor has state of the art manufacturing facilities with continuous focus on new product, innovation and technology up gradation, Research and development.

**Designation: ENGINEER - Customer quality**

**Current Experience:** From8rd Aug 2016 to 5th Dec 2018

**Location:** Irrugattukottai, Tamil Nadu, India

**ROLES & RESPONSIBILITIES:**

* Preparation of TPM report and TPM activity
* Preparation of monthly warranty field claim analysis report
* Closing I-QVOC in VAATZ
* Preparation of Monthly report
* Fixing the sharing ratio
* Submitting the customer complaints counter measure in VAATZ
* Attending the quality seminar meeting in customer end
* Preparation of ISIR and 4M change
* Conducting the internal PDI meeting
* Conducting the internal customer complaints and warranty complaints audit
* Conducting counter measure meeting
* Preparation of COO weekly review meeting
* Conducting internal counter measure audit
* Submitting the revalidation report for customer end as per schedule
* Preparation of daily PDI meeting report
* Handling PDI team
* Handling customer complaint and analysis and submitting counter measure
* Analyzing warranty part and discussing about sharing ratio with customer
* Analyzing about potential cause related to customer complaints
* Conducting training and awareness for PDI and material feeders about customer complaints and PDI rejections
* Handling glovis export and MOBIS spare part
* Act as team leader
* Doing kaizen implementation
* Preparing OPL
* Preparing of PFMEA
* CAPA taking against of customer and warranty complaints and implementation
* Preparing shift schedules for quality PDI inspectors
* Interacting with international customers regarding customer and warranty complaints resolution

**M/s DYNAMATIC TECHNOLOGIES LIMITED - GET (QA)**

**COMPANY PROFILE:** Produces a high quality non-ferrous alloy products for critical engine and transmission components like Housing compressor, inlet manifold, rocker arm and fork shift and also producing pump body and JD for hydraulic pumps. And we are having facility of gravity die casting and pressure die casting for producing high precision castings.

**Designation: GET - Quality Assurance**

**Experience:** 22rd April 2015 to 28th July 2016

**Location:** Irrugattukottai, Tamil Nadu, India

**ROLES & RESPONSIBILITIES:**

* Internal quality problem analysis and corrective action initiated.
* Ensure reduce customer response time for complaints, queries and samples.
* Good in MMD skills like Spectrometer, Handling 2D height gauge, Hardness tester, Endoscope and other table measurement equipment’s.
* Ensure all documentation work in quality.
* Ensure all tests as per decided frequency.
* To collect the gauges and instruments due for calibration as per the calibration plan and get the calibration done from external agencies. Review the certificates for acceptance criteria and issue the gauges and instruments to concerned machine shop cells.
* Execute work assigned by management from time to time.
* Ensure and maintaining quality records for raw materials, in-process materials and finished products testing.
* Ensure quality production also authority to stop production line, if necessary to correct quality problems.
* Ensure & co-ordination with Shift Line Supervisors of Quality functions to ensure fulfillments of shift quality department responsibilities
* To inform shift in charge QA and Machine shop regarding deviation in standard room results.
* Updating time to time to Plant Head on all Quality issue in plant.
* Component approval for new product development
* Conduct timely Process audit/Product audit.
* Preparation of PPAP documents.
* Monitoring the process capability.
* In charge of the incoming inspection of Raw materials.

**PERSONAL PROFILE:**

Father Name : AnandaMurthi.V

Date of Birth : 04.12.1989

Sex : Female

Marital State : Unmarried

Nationality : Indian

Address :5/3 Ananda Kumara Nilayam,

Bharathi Nagar Extension,

Katpadi Vellore – 63200,

Tamil Nadu.

Language Known : English, Telugu and Tamil

Passport Number :L 3051783

Interest : Drawing & painting, listening to Music and Playing Shuttle cock

**ACKNOWLEDGEMENT:**

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place: Vellore Yours Truly,

Date:

(A. SATHYA KARTHIYAYINI)